National Monuments Authority
35-12A/NMA-2016 (Pt.)
16th March, 2017

CIRCULAR

It has come to the notice that applicants in the Single Window System are facing difficulty in fetching the co-ordinates of the plot. Details Steps to be followed for this purpose have already been provided in the Standard operating Process (SOP) available in the Single Window Portal of MCD. However, the issues which are raised frequently can be sorted out by following the steps given below.

i) If the users are having android 6.0 (Marshmallow) or above, they have to give permissions to use Location, Camera and Storage specifically for the "SMARAC App".
ii) Before accessing the "SMARAC App" by the architects, the users are required to complete the following steps:-
    a. Go to Settings
    b. Go to Apps
    c. Select SmaracCitizen
    d. Click on Permissions
    e. Enable Location, Camera and Storage
    f. Go back to Home Page and restart the phone
    g. Go to SMARAC App and login with registered E-MAIL ID, Registered Mobile Number, Token ID as password and Application ID
    h. Traverse the proposed plot selecting "Polygon option"
    i. After taking the co-ordinates of the Polygon "Save" the data in mobile
    j. Click on "Send" button for final submission.

2. Since there may be interruption in accessing the "BHUVAN" Server through Satelite due to various factors like positioning, cloudy weather or covered sky, it is desirable that fetching of co-ordinates may be attempted in intervals until the polygon is generated.

It is requested that this information may be widely circulated among all the architects/applicants by the local bodies.

Amar Mudi
Consultant (Dir.)

1. All Commissioners, Municipal Corporations of Delhi.
2. Dr. Aqil Ahmed, EE, SDMC
3. Shri Parmod Sharma, NDMC
4. Competent Authority, Delhi
5. Smt. Pratibha Singh, NIC
6. Shri Vinod, ISRO
7. NOAPS Portal
8. Single Window Clearance Portal
9. NMA Facebook
10. NMA Website